



## Horizon Motorhome Hire Booking Form

### FOR COMPLETION BY MAIN DRIVER

FULL NAME-----

ADDRESS-----

-----POST CODE-----

TEL: (HOME)-----TEL:(BUSINESS)-----

DATE OF BIRTH-----NATIONALITY-----

OCCUPATION-----EMPLOYER-----

EMPLOYERS ADDRESS-----

DRIVING LICENCE NUMBER-----YEARS HELD-----

LICENCE VALID FROM-----VALID UNTIL-----

**ENDORSEMENTS:** PLEASE NOTE-IT MAY NOT PROHIBIT YOU FROM HIRE, BUT FOR INSURANCE PURPOSES YOU MUST DISCLOSE IF YOU HAVE EVER BEEN REFUSED MOTOR INSURANCE HAVE ANY COVICTIONS OR FINES DURING THE LAST FIVE YEARS.

A PHOTOCOPY OF BOTH PARTS OF YOUR DRIVING LICENCE ARE REQUIRED TO BE SENT TO HORIZON MOTORHOMES LTD WITH THE BOOKING FORM.

MOTORHOME REQUIRED-----FOR UK/EUROPE/EIRE

HIRE DATE FROM-----TO-----

COUNTRIES TO BE VISITED-----

NO. IN PARTY-----ADULTS-----CHILDREN-----

ADDITIONAL/SPECIAL REQUIREMENTS-----

### A DEPOSIT OF £250.00 IS REQUIRED FOR EACH WEEK OF HIRE

I ENCLOSE MY BOOKING DEPOSIT FEE £-----

FULL PAYMENT (DUE SIX WEEKS PRIOR TO THE DATE OF HIRE) £-----

CHEQUE ENCLOSED FOR £-----

PLEASE MAKE ALL CHEQUES PAYABLE TO HORIZON MOTORHOMES LTD  
WE ALSO ACCEPT ALL MAJOR CREDIT CARDS

### DECLARATION

I UNDERSTAND I WILL HAVE TO SUPPLY TWO RECENT HOUSEHOLD BILLS AND MY DRIVING LICENCE/LICENCES WHEN COLLECTION THE VEHICLE. SHOULD ANY OF MY CIRCUMSTANCES CHANGE I WILL NOTIFY HORIZON MOTORHOME HIRE PRIOR TO THE DATE OF HIRE.

I CONFIRM AND ACCEPT HORIZON MOTORHOMES LTD TERMS AND CONDITIONS AND UNDERSTAND THE DEPOSIT IS NOT REFUNDABLE IN THE EVENT OF CANCELLATION.

I DELCLARE THE INFORMATION I HAVE GIVEN ON THIS FORM IS CORRECT.

SIGNED-----DATE-----

**ADDITIONAL DRIVERS**

**DRIVER TWO:** FULL NAME-----

ADDRESS-----

-----POST CODE-----

TEL (HOME)-----TEL (BUSINESS)-----

DATE OF BIRTH-----NATIONALITY-----

OCCUPATION-----EMPLOYER-----

EMPLOYERS ADDRESS-----

DRIVING LICENCE NUMBER-----YEARS HELD-----

LICENCE VALID FROM-----VALID UNTIL-----

**DRIVER THREE:** FULL NAME-----

ADDRESS-----

-----POST CODE-----

TEL (HOME)-----TEL (BUSINESS)-----

DATE OF BIRTH-----NATIONALITY-----

OCCUPATION-----EMPLOYER-----

EMPLOYERS ADDRESS-----

DRIVING LICENCE NUMBER-----YEARS HED-----

LICENCE VALID FROM-----VALID UNTIL-----

**ENDORSEMENTS: PLEASE NOTE-** IT MAY NOT PROHIBIT YOU FROM HIRE, BUT FOR INSURANCES PURPOSES YOU MUST DISCLOSE IF YOU HAVE EVER BEEN REFUSED MOTOR INSURANCE, HAVE ANY ENDORSEMENTS, CONVICTIONS OR FINES DURING THE LAST FIVE YEARS.

A PHOTOCOPY OF BOTH PARTS OF YOUR DRIVING LICENCE AE REQUIRED TO BE SENT TO HORIZON MOTOR HOMES LTD WITH THE BOOKING FORM.

I CONFIRM AND ACCEPT HORIZON MOTORHOME LTD HIRE TERMS AND CONDITIONS.

DRIVER TWO: SIGNED-----DATED-----

# Horizon Motorhome Hire Terms & Conditions

## General

### Hire rates quoted include:

VAT (17.5%)

Unlimited miles

UK standard vehicle insurance\*

UK Standard equipment & breakdown\*\*

\*Insurance loading. In some cases, Horizon motor homes will incur additional charges if the driver to be insured has a traffic conviction, is using a non-UK driving license or is in an occupation which is deemed high risk. These charges will be passed onto the customer. \*\*Horizon motor homes will supply full breakdown cover to cover any mechanical faults to the base chassis of the motorhome.

Any call out charges necessitated by the client through operator error, e.g. a flat vehicle battery will be the responsibility of the client.

### Insurance

Standard excess; the above rate includes a standard excess of £250. In the event of any damage to either the vehicle or third party property, the hirer will be liable for the first £250.

The hirer will also be fully liable for replacement or repair of windows or tyre damage. For a small daily fee the Damage Limitation Waiver option will reduce your excess.

### Security Deposit

There is a refundable £500.00 Security Deposit payable by credit or debit card. The amount will not be debited from your account immediately but by leaving the deposit you agree to pay any relevant charges as per this agreement. This is fully refundable on return of the vehicle to the agreed location, on the agreed date and time, in the same condition as it was let out to you, with the toilet empty, the interior clean including all cooking appliances and the tank full of fuel. Horizon motor homes reserve the right to increase the security deposit for specific events (e.g. sports fixtures, music festivals, etc.) to £1000.00. The hirer should be aware that the security deposit will be used to fund any loss or damage what so ever to equipment, fixtures and fittings, windows, tyres or negligent damage to the vehicle.

### European Travel

There is an additional charge of £95.00 per week for European travel to cover European roadside assistance.

### Southern Ireland Travel

There is an additional charge of £65.00 per week for travel to Southern Ireland to cover Irish roadside assistance.

### Extras

Airport to depot transfer: Price on Request

Damage Limitation Waiver (DLW) £10 per day

### Minimum Hire

This ranges from 3 to 7 days depending on the season. Please check with Horizon motor homes at the time of booking.

### Drivers

Age limits: 25 to 70 years.

Drivers must have held a full valid driving license for more than 2 years.

Drivers for the Swift Bessacarr 495 ,660,695 are required to have a C1 category licence.

Details of additional drivers required.

Production of valid standard driver's license required from all drivers at start of hire.

Drivers are personally liable for all legal penalties (e.g.: parking tickets) which are incurred during the period of hire.

Maximum of 3 drivers per rental

Drivers must provide 2 separate forms of identification. i.e. passport and utility bill

### Depot

Horizon Motor homes LTD June House Gledrid Industrial Park Chirk Wrexham LL14 5DG

### Depot hours

Monday to Friday: 09.00 - 17.00 Saturday 10.00 – 16.00 Sunday Closed

Public holidays: closed, unless by prior arrangement

### Payment

Availability is on a request and confirm basis at the time of reservation. A reservation is only binding after it has been confirmed by Horizon motor homes and a booking deposit of £250.00 per week of hire has been received. Once the reservation is confirmed, an invoice will be issued by post for the remaining balance. Settlement of the remaining balance will be due six weeks prior to departure. Horizon motor homes reserves the right to cancel the booking if payment is not received six weeks prior to departure. Payment is by credit, debit card or a pounds sterling cheque. For late bookings (less than six weeks before departure) the full rental price is payable on booking. Vehicles will not be released without full payment being completed. Cheques will not be acceptable for late bookings (less than 2 weeks prior to departure).

### Credit/Debit Cards

Visa card, MasterCard, Amex, Solo, Switch and Maestro are accepted.

### Cancellation charges

More than 6 weeks before: booking deposit

6 weeks - 2 weeks: 50% of total hire charge

2 weeks - No Show: 100% of total hire charge

### Collection & Return

Collection: Please allow 1 hour for the hand-over at the depot to complete the documentation and demonstrate your vehicle to you. Please allow the same on your return.

Return: The vehicle must be returned on the date, and before the time stated, on the rental agreement. Vehicles must be returned clean and in the same condition as they leave the depot, otherwise a charge will be made. In addition a separate toilet cleaning fee will apply if the toilet waste tank is not empty on return, £50.00.

Late return: If you will be late returning, the rental company must be advised immediately. Failure to advise may result in prosecution for driving whilst uninsured. An additional charge of £50.00 per hour will be payable for all late returns.

#### **Delivery and Return of the Vehicle**

I acknowledge having received the Vehicle in a clean condition and in sound working order in accordance with the departure checklist and with a full fuel tank and two gas bottles (one full). I will return the vehicle in a clean condition with a full fuel tank, on the return date and time set out under the heading 'Check in' in the Rental Agreement. I acknowledge that Horizon Motor homes will not refund to me any monies, nor have any obligation to provide a

replacement vehicle, if the Vehicle is returned or I cease to have the use of the Vehicle prior to the return date for any reason e.g. accident, weather or theft.

#### **Rental and Other Charges**

I will pay Horizon motor homes:

All rental charges.

The security deposit.

The nominated cleaning fee of £95.00 if the Vehicle is not returned with the interior in a clean condition.

The nominated additional fee of £50.00 if the toilet and waste water tank are not emptied prior to the return of the Vehicle.

The cost to refill the fuel tank at 25% + VAT above current forecourt prices.

The cancellation fee in the event of cancellation of this agreement prior to acceptance of delivery of the Vehicle.

The cost of any damage to the Vehicle or the property of any third party, subject to the insurance.

All government fees and duties etc.

All parking fines, other fines or penalties, and/or accidents including third party property damage not reported on return of the Vehicle and associated administration costs incurred in relation to the Vehicle during the Rental Period.

Any other fees or charges payable by me pursuant to this Agreement. This includes any costs incurred by Horizon motor homes

as a result of any breach by me of the terms of this Agreement.

The daily rental rate for the period the Vehicle is off fleet for accident repairs (demurrage).

The cost to recover a Vehicle which has become bogged.

#### **Errors in Rental Charges**

Total charges as set out therein are not final. I will pay any shortfall in charges to Horizon motor homes and I will receive a refund

for any overcharge acknowledged by Horizon motor homes.

#### **Payment of Charges Joint and Several Liability**

All charges and expenses payable by me under this Agreement are due on demand by Horizon motor homes. If I do not pay all

charges when due, I agree to pay a late charge of 1.5% per month on the outstanding balance and any collection costs incurred by Horizon motor homes, including reasonable legal fees. When the Customer comprises of more than one person, each person is liable jointly and severally for all obligations of the customer pursuant to this Agreement.

#### **Credit Card Payment**

Horizon motor homes will accept payment by credit cards approved by Horizon motor homes

When payment is paid by credit card, I agree that;

Horizon motor homes is irrevocably authorised to complete any documentation and to take any other action to recover from my

credit card issuer all amounts due by me pursuant to this Agreement, including but not limited to, any amounts due in respect to damage to the Vehicle or to property of a third party and all other additional charges as they are incurred (including all parking and traffic infringement penalties, road toll fines, London congestion charges, and associated administration costs); I will not dispute my liability to Horizon motor homes for any amount due under this agreement

and I shall indemnify and keep indemnified Horizon motor homes against any loss incurred (including legal costs) by reason of

notifying my credit card issuer of such dispute. Horizon motor homes may process the credit card voucher; in the event that

Horizon motor homes elects to accept payment of the Security Deposit by holding an open security payment which will be

cancelled at the completion of the Rental Period, I agree that Horizon motor homes is entitled to recover payment from my credit

card issuer pursuant to paragraph (i) in respect of any amounts due which were not known at the time of cancelling the open security payment.

(c) I acknowledge that all transactions under this agreement are conducted in Pounds Sterling. Due to exchange rate fluctuations, there could be some variance between the amount initially debited against my credit card and the amount refunded within 7 days after the expiration of the rental period. I release Horizon motor homes from any liability for such variation.

#### **My Warranties**

I warrant that all information supplied by me to Horizon motor homes in connection with this agreement is true.

#### **Vehicle Damage - Insurance Cover**

I am aware that;

The Vehicle is insured for damage to the Vehicle and the property of a third party.

I will have to pay an excess for any damage. The insurance excess is £500.

The excess may be reduced or removed, in most circumstances, by taking out a Damage Limitation Waiver (DLW).

The DLW, if any, accepted by me, is set out under the 'Rental Description' on the Rental Agreement.

DLW reduces insurance excess from £500 to £0.00 for a small fee of

£10.00 per day DLW insurance does not include damage to the roof pod.

I will not have any insurance cover and I will be responsible for the total cost of any damage if I breach any of the terms of this Agreement. I am responsible for any damage above cab height as this is deemed as negligence.

#### **Security Deposit**

On taking delivery of the Vehicle, I agree to pay the Security Deposit

I irrevocably authorise Horizon motor homes to deduct from the Security Deposit any amounts due by me to Horizon motor homes arising out of

this Agreement. The security deposit will be refunded within 7 working days of the vehicle being returned to the correct location, undamaged, with a clean interior and a full fuel tank. We reserve the right to retain a £50.00 soiling fee if the motorhome is not returned with the interior in a clean condition. Also the toilet and waste water tank must be emptied prior to the return of the vehicle or an additional £50.00 soiling fee will be retained.

#### **Road Restrictions**

All Vehicles may only be driven on sealed / bitumen roads.

I acknowledge that Horizon motor homes reserves the right at any time, at its sole discretion, to restrict vehicle movements in

certain areas due to adverse road or weather conditions or any other reasonable cause.

#### **Use of the Vehicle**

I agree that during the rental period, I will not and will not allow the Vehicle to be;

Driven otherwise than in a cautious, prudent and normal manner.

Used in a manner which could cause damage.

Driven in a prohibited area or in an area other than the areas indicated by me to Horizon motor homes.

Driven by a person under the influence of alcohol or drugs or with a blood alcohol level in excess of that permitted by law.

Left with the ignition key in the vehicle while it is unoccupied.

Left unoccupied without the CD faceplate removed, steering wheel security lock applied and the DVD screen covered.

Driven by persons:

Under the age of 25 years; or

Who is not authorised by law to drive the Vehicle. Particulars of a proposed licensed driver of the Vehicle are set out under the heading 'Driver Details' in the Motor Rental Agreement.

Damaged by:

Submersion in water.

Contact with Salt Water.

Used for any illegal purpose for any race, rally or contest.

Used to tow any vehicle or trailer.

Used to carry passengers or property for hire or reward.

Used to carry more persons than is permitted by any relevant authority or detailed in the Vehicle manual or on the Vehicle or specified in this agreement.

Used to carry volatile liquids, gases, explosives or other corrosive or inflammable material.

Otherwise used in breach of my obligations under this Agreement.

#### **Alterations to the Vehicle**

I shall not make any alterations or additions to the Vehicle without the prior written consent of Horizon motor homes.

#### **Pets**

I will not allow any animals to be carried in the Vehicle, unless otherwise agreed with Horizon motor homes.

#### **Passengers**

Horizon motor homes authorises the use of these vehicles up to the stated number of passengers. Each person is to use the

safety restraints provided at all times whilst the vehicle is in motion.

#### **Maintenance**

I shall take all reasonable steps to properly maintain the Vehicle, including oil checks, water and batteries.

I acknowledge that Horizon motor homes will reimburse me for expenditure up to £40.00 reasonably incurred in rectifying any

mechanical failure to the drive train and engine of the Vehicle ( not including the water system, refrigerator, heating, audio and DVD equipment ) provided that:

I produce relevant receipts.

I have received the prior consent of Horizon motor homes.

The damage is not due to my fault or my breach of this Agreement.

Subject to the terms of this agreement, I will pay for the cost of repairing or replacing tyres damaged during the Rental Period PROVIDED THAT Horizon motor homes will reimburse me for expenditure reasonably incurred if;

I produce relevant receipts.

The tyre is defective and is returned by me to Horizon motor homes for inspection.

The manufacturer accepts liability under his warranty.

I will be liable for any costs associated with the incorrect use of fuel. All Horizon motor homes run on DIESEL.

#### **Responsibility when accident occurs**

In the event of any accident, loss or damage arising out of the use of the vehicle, I will

Notify Horizon motor homes within 24hrs of the happening of the event.

Obtain the names and addresses of third parties and any witnesses and report the event to the nearest police Station.

Complete a European accident report form as supplied.

Not make any admission of liability to other parties, settlement offer or other like offer.

Assist Horizon motor homes in handling any claim arising from any event, including providing all relevant information and Attending Court to give evidence.

I acknowledge that the excess or other amount due by me in respect of any damage arising from an accident, loss Or damage is payable at the time of reporting the event and not at the completion of the rental period.

I will pay for any costs relating to the delivery of a change over vehicle as a result of an accident regardless of Which party is at fault.

**Terminating the Agreement**

I acknowledge that Horizon motor homes may terminate this Agreement and repossess the Vehicle at any time, without Notification to me, and that I will pay the reasonable costs of repossessing the Vehicle, including towing charges if; I am in breach of any term of this Agreement.

I have obtained the Vehicle through fraud or misrepresentation.

The Vehicle appears to be abandoned.

The Vehicle is not returned on the agreed return date or Horizon motor homes reasonably believes that the Vehicle will not be

returned on the agreed return date.

Horizon motor homes considers on reasonable grounds, that the safety of passengers or the condition of the Vehicle is Endangered. I understand that in the event of such termination or repossession, I have no right to a refund of any part of the rental charges or the Security Deposit.

**Change of Vehicle**

Horizon motor homes reserve the right, at its absolute discretion, to substitute suitable vehicle. In that event, I shall not be liable for any increased rental or other charges save for any additional running costs pertaining to the substitute vehicle. In the event of a down grade we will refund the difference in Hire Charges if applicable. Such substitution shall entitle me to a full refund if I decide not to proceed with the hire and does not constitute a breach of this Agreement.

**Release and Indemnity of Horizon motor homes**

Subject to my obligation to deliver the Vehicle or an appropriate substitute vehicle, I release Horizon motor homes, its employees

and agents, from any liability to me (regardless of who is at fault) for any loss or damage incurred by me by reason of this Agreement, including but not limited to:

Any loss or damage caused by breakdown, mechanical defect, accident or the Vehicle being unsuitable for my Purpose;

Any loss or damage to any property left in or on the Vehicle, in any service vehicle or on any Horizon motor homes premises or

Recovered or handled by Horizon motor homes. Subject to any insurance arrangements agreed with Horizon motor homes, I hereby indemnify

and shall keep indemnified Horizon motor homes, its employees and agents against any claims, demands and expenses (Including legal costs) incurred or sustained by them or any of them by reason of my use and/or possession of the Vehicle.

**Title to Vehicle**

I acknowledge that Horizon motor homes retains title to the Vehicle and that I possess the goods as a mere bailee only. I do not

have any right to pledge Horizon motor homes' credit in connection with the Vehicle and agree not to do so. I shall not agree,

attempt, offer or purport to sell, assign, sublet, lend, pledge, mortgage, let on hire, or otherwise part with or attempt to part with the personal possession of or otherwise deal with the Vehicle.

**Changes**

Any changes to this agreement must be in writing and must be signed on behalf of Horizon motor homes and by me.

**Proper Law**

This agreement shall be governed by the law of Great Britain in which this agreement was signed.

**Entire Agreement**

This Agreement constitutes the entire agreement of the parties and there are no other oral undertakings, warranties or agreements between the parties relating to the subject matter of this agreement. Horizon motor homes reserves the right to

add or amend any rental charges without prior notice.